

# **Catawba County Emergency Medical Services Standard Operating Guidelines**

## Notification of EMS Manager

The on-duty Shift Supervisor or their designee, will notify the EMS Manager by telephone, radio, or pager in the following instances:

- Multiple patient / casualty / fatality incidents
- Building and / or area evacuations
- Major fires, explosions, hazardous material incidents or natural disasters
- Hostage situations
- Helicopter scene response
- Inclement weather
- Incidents / accidents involving EMS units or personnel
- Significant incidents / accidents involving any Catawba County public safety personnel
- All EMS units busy
- Prior to an EMS employee being interviewed about a call (i.e., SBI, FBI, local law enforcement, etc...)
- Any situation in which the on-duty Supervisor or an on-duty Crew Chief deems necessary
- Any situation that generates or will potentially generate significant media attention

This notification will occur upon dispatch of the situation. In the absence of the EMS Manager the on-call Management Team member will be notified.

4/7/06 – BDB